

**Rental Order Forms Terms and Conditions for Anglesey Beach House (ABH).**

This document covers the Rental Order Forms Terms and Conditions.

If you have any questions please do not hesitate to contact me, Lucy Turner, on +44 (0) 7709 308062 or by email [lu.turner@hotmail.co.uk](mailto:lu.turner@hotmail.co.uk)

Please read through these documents ensuring that when you book you have understood and accept these as part of your booking. Please complete and return Page 5 (post or email return accepted) within 7 days.

**Options for Payment.**

1. A) Cheque. Send a cheque to Mrs Lucy Turner,  
The Barns, Fairview Barn, Brackenthwaite Lane, Harrogate, HG3 1PL

B) Bank Transfer. Make a money transfer to Mrs Lucy Turner,  
NatWest Account 58487824 Sort Code 53-50-21  
Payment reference 'YOUR NAME'.

All sending charges must be paid by the client, not ABH.

C) PayPal. We will send a money request via your email address. All PayPal charges must be paid by the client, not ABH.

D) Online through an agent, such as Homeaway or Booking.com. Please note they are in charge of these payments being processed, not us, and therefore you need to liaise with them and ensure your card details are up to date. They charge a card processing fee and service fee so rates you pay through these agents are much higher than direct payments.

E) Credit Card. Through our website [www.angleseybeachhouse.com](http://www.angleseybeachhouse.com) we accept all payment types with our instant booking system. We work with Stripe payments and adhere to GDPR.

**Rental Order Form Terms and Conditions**

You (the person signing the booking form as party leader) agree to enter into an agreement with Mrs Lucy Turner (owner) based on the following Terms and Conditions for rental of the property known as Anglesey Beach House (ABH). Your booking of ABH will be taken as confirmation that you and your party understand and accept all of these conditions as follows:

**1.Booking Conditions.****Deposit.**

- 1.1 A deposit of 50% of the property rental must be paid at the time of booking. This is to be paid in sterling by cheque, bank transfer, Credit Card, PayPal or to myself. No agreement will exist between us until you have your booking confirmed in writing from either myself or my property management agents, which will be done by email or letter and your deposit has been paid.

**Payment of Balance**

- 1.2 Payment of balance must be paid no later than six weeks before the booked arrival date. Failure to pay the balance on time may be deemed to constitute cancellation of this booking. If you book within

- 1.3 six weeks of the arrival date you will be required to pay the full cost of the property rental at the time of booking. If through online agent you must keep track of payments.
- 1.4 Payment methods for balance: By cheque, bank transfer, PayPal or Credit Card (see P1).

### **Cancellation Policy**

- 1.5 Cancellations must be made in writing and will be considered effective on the date received.
- 1.6 If the reservation is cancelled more than 60 days prior to arrival the charge will be 25% of the rental fee.
- 1.7 If the reservation is cancelled 59 days prior to arrival or less the charge will be 50% of the rental fee.
- 1.8 If the reservation is cancelled 28 days prior to arrival or less the charge will be 100% of the rental fee.
- 1.9 If you change the dates of your booking, this will be treated as a cancellation of the original booking and cancellation charges may apply. Whilst I will do everything to accommodate your required change, if I am unable to make the changes you have requested, you will remain subject to the terms of this agreement.

### **Cancellation by Myself**

1.10 Though it is unlikely that I will have to make any changes to confirmed arrangements, it may conceivably happen and I will advise you at the earliest possible date. If, for any reason beyond my control, I am unable to provide you with the dates you have booked and you are unable or unwilling to accept an alternative, I will cancel the booking and refund any sums paid by you to us. I will not be liable for any further obligations or claims outside of the deposit and balance.

### **Covid Supplement**

Our Covid policy is strict – any bookings cancelled within the 28 day cancellation period will not be subject to a refund. You must have adequate travel insurance in place at the time of booking.

Should you amend or cancel your booking for any reason, including but not limited to quarantine restrictions / group (bubble) size / NHS Test and Trace then our standard Booking Terms & Conditions and cancellation policy would apply. Please note that an amended booking or transfer to future dates would be subject to our standard Booking Terms & Conditions and cancellation policy. Your payment will be a credit and subject to potential increase in rental rates. While we will endeavour to re-let the dates where possible and with enough notice, we cannot guarantee a return of the same rental monies.

## **2. Liabilities of Anglesey Beach House**

2.1 I shall not be liable for the personal injury to any person named on the rental or other person at the property.

2.2 I shall not be liable for any injury, loss, delay, damage, expense or any other inconvenience of any kind caused as a result of any defect in any aircraft, train or other conveyance or building or the contents thereof or the failure of any service provided therein, any delays in transport, itineraries or any act, omission or default of the travel services, their servants or agents or any other causes whatsoever and howsoever arising whether or not within reasonable control of the owner or owners agent.

**YOU MUST ALL HAVE PERSONAL INSURANCE TO COVER ACCIDENTAL EMERGENCY EXPENSES, CANCELLATION ETC, AND PERSONAL POSSESSIONS ARE NOT COVERED BY PROPERTY OWNERS INSURANCE**

### **3. Arrival and Departure**

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3.1 Check in is from 4pm, check out is by 10am unless otherwise arranged.

3.2 Early check-in or late check-out can sometimes be arranged subject to availability.

3.3 The property requires a self check-in; full instructions will be provided and a useful welcome guide covers all the information you need.

### **4 Care of the Property and Bond**

4.1 You agree to treat the property with care and consideration and to inform me or my property management agents of any damage you have caused as soon as possible.

4.2 All rentals are subject to the conditions that clients will pay for any damages caused by them during their occupancy of the property. No actual payment of bond is required; however you agree to ensuring any necessary damages have been paid for. Any damages that affect adjacent clients, including but not limited to mattress damage, smashed windows and doors and kitchen appliances will incur emergency callout repair fees and loss of revenue if bookings disrupted.

4.3 Dogs are welcome to the property by request only. Any damage to the property must be repaired or charged accordingly prior to departure, including but not limited to scratching and staining.

4.4 A charge of £50 is required for all dogs, unless you are staying 7 nights or more.

### **5 Additional guests**

Strictly no additional guests are allowed on the property. The property may not be used to host parties and we request the right to disrupt any such occurrences and your booking becomes void with no refund given.

### **6 Cleaning and Maid Service**

You will find the property clean and tidy when you arrive. Should you require a mid-week or daily clean, these services are possible available but will incur an additional charge. Please contact direct to make such arrangements. Two-week stays receive a mid stay clean. Your rental includes a standard departure clean; any additional cleaning due to negligence may be subject to an additional charge including but not limited to ovens / BBQ's so we kindly request you maintain the property and tidy prior to departure.

### **7 Safety**

7.1 You are responsible for the safety of yourself and others at the property. ABH accepts no liability for any accidents or injury. There are many hazards and risks at the property including but not limited to heights, balconies, rough edged steps, steep steps, water, slippy surfaces, bonfires, BBQ's, the road above the house.

7.2 Take care when walking outside especially on the steps, they are steep. The area is not street lit and you should be extra careful if walking in the garden in darkness. A torch is provided.

7.3 Children are welcome at the property, please note there are no safety measures in place including but not limited to stair gates. You are responsible for the safety and wellbeing of your children and extra care is advised on internal and external stairs. There are balconies and steep heights.

7.4 Fire safety. There are exposed fires at the property. Fire extinguishers and a fire blanket is provided. Be sure to keep fire exits (the main entrance and patio door) clear of obstructions.

7.5 Water hazard. ABH is a waterfront property. The sea here is tidal and can change very quickly. Please take care to not get stranded on the coastline if the tide is coming in, especially during high tide. Water safety is paramount. There is no lifeguard on duty and lifejackets must be worn. ABH accepts no responsibility for any accidents or injuries that may occur.

7.6 The coastline is prone to landslides. It is steep terrain with loose fittings. I accept no responsibility for any damages or injury due to landslides or other natural occurrences.

7.7 Anglesey Beach House accepts no liability for the consumption of alcohol onsite, and in the Min Y bar.

7.8 The car parking area is currently restricted. Any vehicles behind the cordon are at your own risk and subsequent collapse or damage due to incorrect parking position will be accountable for.

## **8 Valuables**

Any valuables left at the property are left at your own risk. I am not responsible for their loss and therefore recommend that you take out the appropriate personal travel insurance. I endeavour to return any items found but postage must be covered.

## **9 Smoking**

Smoking is not permitted anywhere other than in the garden and terrace areas. Cigarette ends must be cleared away and not left lying around. Take care to extinguish all flames. Ashtrays are provided. Any smoking inside the property may result in additional cleaning charges.

## **10 Complaints**

I sincerely hope there won't be any!

11.1 However, we do not accept responsibility for the breakdown of the supply of water or electricity or any general maintenance issues, though I will do everything humanely possible to arrange for any such problems to be resolved with the utmost speed.

11.2 Any complaints must be notified to me immediately.

Please complete and sign this page before returning by email to [Lu.turner@hotmail.co.uk](mailto:Lu.turner@hotmail.co.uk) or post to:

Mrs Lucy Turner, The Barns, Fairview Barn, Brackenthwaite Lane, Harrogate, HG3 1PL

Date Today: \_\_\_\_\_

Dates of accommodation period: \_\_\_\_\_

Rental charges due:

1. Deposit (25% )/ 50% \_\_\_\_\_
  2. (Deposit 25%) \_\_\_\_\_
  3. Balance 50% \_\_\_\_\_
- Total \_\_\_\_\_

\*Deposit to be paid at the time of booking and the Balance to be made 6 weeks before arrival to the property. Dates are not saved until deposit received.

Names of Party Leader \_\_\_\_\_

Address \_\_\_\_\_

Telephone no. \_\_\_\_\_

E-mail \_\_\_\_\_

Passport number \_\_\_\_\_

Mobile number (for emergency use) \_\_\_\_\_

Names of additional party members

- 1 \_\_\_\_\_
- 2 \_\_\_\_\_
- 3 \_\_\_\_\_
- 4 \_\_\_\_\_
- 5 \_\_\_\_\_
- 6 \_\_\_\_\_
- 7 \_\_\_\_\_
- 8 \_\_\_\_\_
- 9 \_\_\_\_\_
- 10 \_\_\_\_\_
- 11 \_\_\_\_\_
- 12 \_\_\_\_\_

**I have read the booking Terms and Conditions and accept these as part of the booking for both myself and all party members.**

Name \_\_\_\_\_ Signed \_\_\_\_\_

Date \_\_\_\_\_